TYLER GILMORE
Huntsville, AL 35801
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256.603.3610
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RESPONSIVE, EXPEDIENT GRAPHIC DESIGNER
End-User Focused, Ensuring Optimal Customer Experience

Experience working on high-visibility, large-audience marketing campaigns. Well-versed in traditional graphic and web design. Self-motivated and quick learner, performing well working independently or in collaborative team setting, ensuring objectives achieved.

Areas of Expertise:

Web & Graphic Design | Web Marketing
Software & Firmware Launches | Product Marketing

Technical Skills:

- Windows environment including Microsoft Office Suite: Word, Excel, Access, PowerPoint, Outlook and Macintosh systems
- Programming experience with HTML, CSS, Visual Basic and PHP
- Adobe Acrobat, Dreamweaver, HTML, CSS, PHP, Visual Basic, Photoshop, Adobe Illustrator, Photography, Adobe After Effects, OSX
- Multiple content management systems including WordPress, Joomla, Ektron, Oneweb and web marketing tools including Eloqua and salesforce.com

PROFESSIONAL EXPERIENCE

EMERSON NETWORK POWER, Huntsville, AL   2013 – 2015

Web Producer, Marketing
Built emails and landing pages for large advertising campaigns. Worked on high-traffic corporate sites.
- Managed customer email list, adhering to SPAM guidelines.
- Ensured deliverability of time-sensitive software and firmware.

DIRECT TV, Huntsville, AL   2006 – 2008

Customer Service Representative
Worked in large-volume call center, managing customer accounts, troubleshooting and fraud prevention.
- Focused on meeting business and customer needs consistently.
- Spent time in leadership position, training other employees how to efficiently use company system and achieve company goals.

SANMINA – **SCI**, Huntsville, AL   2005 – 2006

Information Technology Assistant
Monitored main frame in computer room for facilities worldwide. Distributed tapes to appropriate loca-

tions daily. Maintained IT inventory.

- Recognized as IT problem solver due to efficiency and knowledge, resolving most issues under 24 hours.

GAMESTOP, Huntsville, AL   2003 – 2009

Salesperson / Cashier
Sold software and gaming type devices, answered phones, performed light clerical duties and stocked shelves with new inventory. Set up displays for new products.

- Selected to fulfill temporary leadership role, helping store achieve set sales goals.

EDUCATION

– **Bachelor of Arts** (BA), Studio Art, Graphic Design focus, University of Alabama – Huntsville, Huntsville, AL, 2011, magna cum laude
- Member of Kappa Pi Honorary Art Fraternity
- Courses focused on core design principles applied to multiple fields, i.e. web design, logo design, print layouts and photography
– **Associate of Science (AS)**, General Education, Calhoun Community College, Decatur, AL, 2008

AWARDS / RECOGNITIONS

– Best in Show UAH Student Art Show, 2012
– 3 works featured in UAH Student Art Show, 2012
– Designed "Made You Look" poster for UAH London Art Show, 2011
– 3 works featured in UAH Student Art Show, 2011
– Finalist in Photographer's Forum Magazine College Photography Contest, 2011
– 2 works featured in UAH Student Art Show, 2010